

Warranty Claim Denied - Admin/Manager

1 Click "Warranties"

Intranet Dashboard

Contacts

Guests

Assets

Activities

Warranties

Maintenance

Communications

Reports

MISC

Changelogs

CONTACTS

List of all contacts, including staff and building admins. This will help the staff to quickly find and communicate with the residents.

GUESTS

Guest management, such as check and out, guest profiles, and other related services.

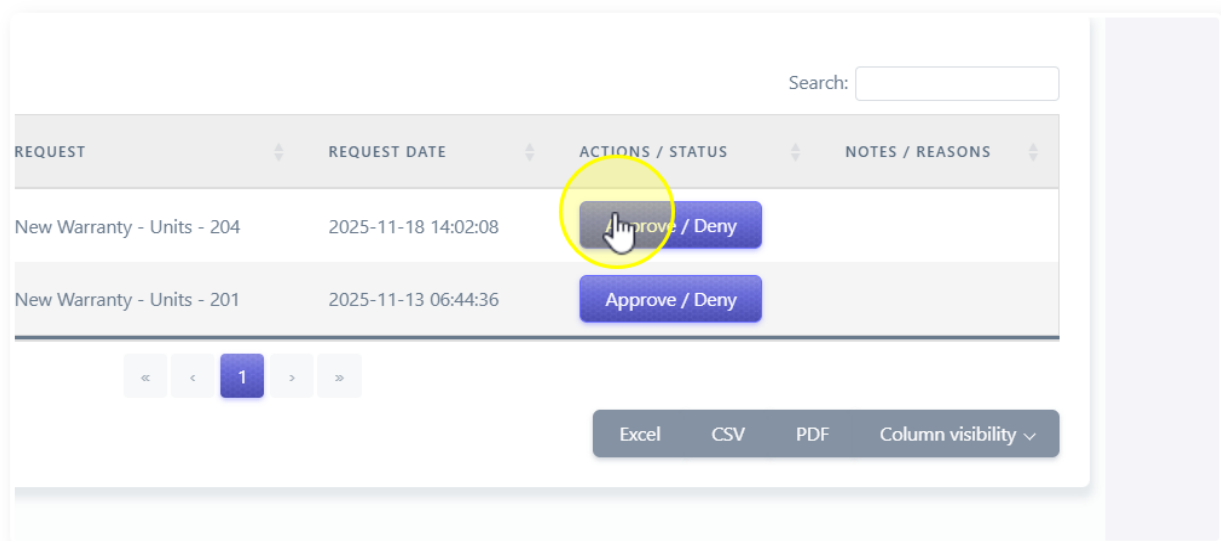
2 Click "Go to Gatekeeper"

New Warranty Request

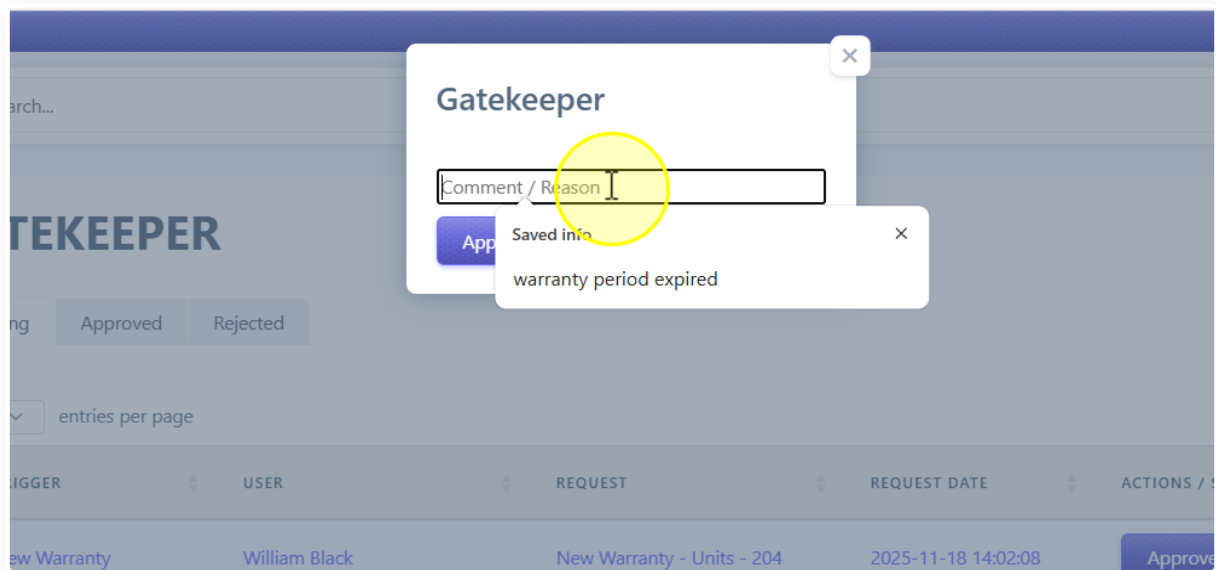
Search:

NAME	STATUS	RESOURCES	UPDATE STATUS	ACTION
liam Black	PENDING GATEKEEPER	Go to Gatekeeper		
liam Black	AWAITING SUB ASSIGNMENT	Assign Resource	Update Status	Edit
liam Black	APPROVED IN-PROGRESS	Wow Builders	Update Status	Edit
liam Black	APPROVED IN-PROGRESS	Wow Builders	Update Status	Edit
liam Black	APPROVED IN-PROGRESS	Mudd Wall	Update Status	Edit

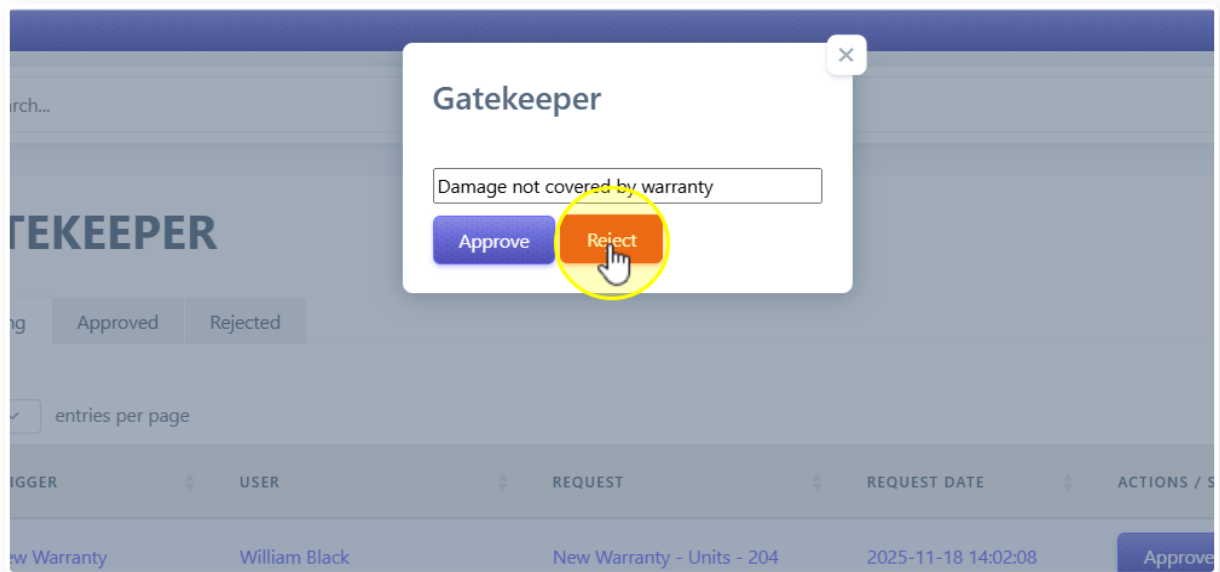
3 Click **"Approve / Deny"**



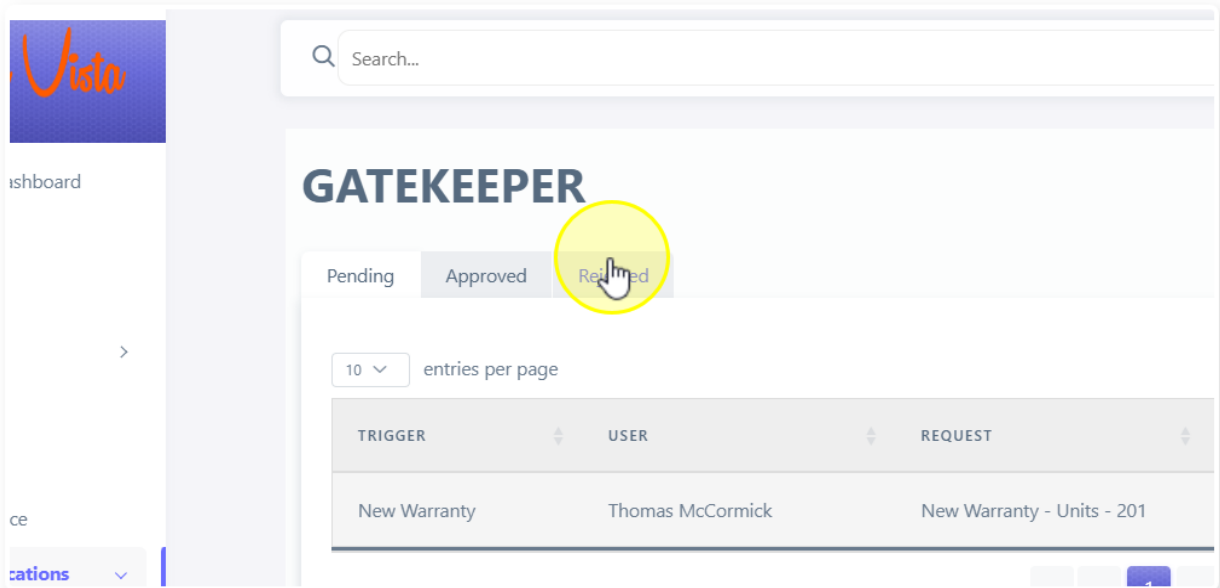
4 Click **"Comment / Reason"** and enter the comment/reason for denying the Warranty Claim submitted by the User/Resident



5 Click **"Reject"**



6 Click **"Rejected"** tab



7

This is where the **Rejected/Denied** Warranty Claim request will be reflected

Search:

USER	REQUEST	REQUEST DATE	ACTIONS / STATUS	NOTES / REASONS
William Black	New Warranty - Units - 204	2025-11-18 14:02:08	DENIED	Damage not covered by warranty
William Black	New Warranty - Units - 204	2025-11-18 13:49:30	DENIED	warranty period expired
William Black	New Warranty - Units - 204	2025-11-18 13:39:06	DENIED	
Thomas McCormick	New Warranty - Units - 201	2025-11-10 14:48:58	DENIED	broken glass isnt covered

[Excel](#) [CSV](#) [PDF](#) [Column visibility](#) ▼