

Warranty Activity

Within the **Warranty Activity** section, you have the ability to create new **Activity Types**. When setting these up, please ensure that all required fields are completed, including **Activity Type Name**, **Parent**, **Color**, **Default Responsible**, and **Description**.

There is also a **Warranty Setting** section, where you can configure and manage various warranty-related parameters to ensure proper system functionality.

1. Warranty Activity

The **Warranty Activity** section has been fully documented and refined to allow users to create and manage **Activity Types**. Each Activity Type requires specific information to ensure clarity and proper tracking:

- **Activity Type Name:** Enter the name that identifies the type of activity.
- **Parent:** Select the appropriate parent category to classify the activity.
- **Color:** Choose a color to visually categorize the activity type for easier identification.
- **Default Responsible:** Assign a default person or team responsible for handling this activity type.
- **Description:** Provide a detailed description of the activity to clarify its purpose and scope.

2. Warranty Setting

The **Warranty Setting** section allows users to configure system-wide parameters for warranties, ensuring that all processes align with organizational requirements. Key functions include:

- Managing default parameters and settings for warranty processing.
- Ensuring proper assignment of responsibilities and workflows.
- Facilitating smooth tracking, reporting, and management of warranty requests.

By properly configuring this section, organizations can maintain a standardized and efficient warranty management system.

Please see the attached video, which provides a detailed overview of the Warranty Activity and Warranty Setting.

Follow these Steps to navigate and use Warranty Activity: [Warranty Activity.pdf](#)

1. Click "**Administrative Tasks**"
2. Click "**New Activity Type**"
3. Ensure that the **Activity Type Name** field is completed with the correct and relevant information.
4. Select the appropriate **Parent** as desired
5. Choose a **Color** to apply for color-coded categorization
6. Click "**Submit**"

Follow these Steps to navigate and use Warranty Setting: [Warranty Setting.pdf](#)

1. Click "**Administrative Tasks**"
2. Click "**Warranty Settings**"
3. On "**Warranty Activity**"
4. Select the appropriate **Warranty Triggered Action** in this section.
5. Click "**Save Setting**"
6. The updates you have made will be reflected in.

□ **Tips for Warranty Activity:**

- **Ensure Accurate Data Entry:** Verify that all fields, including Activity Type Name, Parent, Color, Default Responsible, and Description, are completed correctly.
- **Select Appropriate Options:** Choose the correct Parent and Warranty Triggered Action to ensure proper workflow and tracking.
- **Use Color-Coding Wisely:** Assign colors to Activity Types for easy identification and visual organization.
- **Provide Clear Descriptions:** Include detailed descriptions to clarify the purpose and scope of each activity.
- **Review Before Saving:** Double-check all entries to avoid errors and ensure that updates are correctly reflected in the system.
- **Maintain Consistency:** Follow established standards and naming conventions for all activity types.

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